

The Company

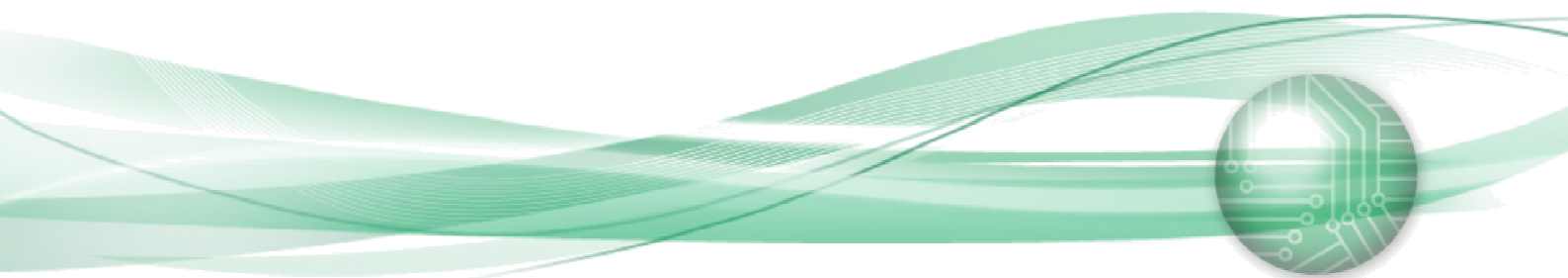
About Quest Communications

Quest Communications was established over 20 years ago to meet the growing demand for Internet-driven products and services that addressed our client's needs. Using our skills and experience we created a full-service IT agency that specialises in Internet and Network Services.

The solutions we provide cover all your IT needs, including:

- Computer Hardware and Software Procurement
- Network Cabling, Wi-Fi, and Computer Installations
- Computer and Network Maintenance
- High-speed Internet Connectivity
- Firewall, VPN, and Inter-branch Connectivity
- Work-from-home Infrastructure
- Anti-virus Solutions
- Online Backup Solutions
- Email Solutions
- Website and Web Application development
- Website and Server Hosting
- VoIP Telephony Systems

Our goal is to provide you with solutions that are custom tailored to your individual requirements by sourcing or developing appropriate products and services. To deliver on our promises, we have established partnerships with well-known and highly respected local and international companies covering your infrastructure needs, desktop software, email, and anti-virus services as well as computer and networking hardware from leading international brands.



Services

Hardware & Infrastructure Services

We specialise in network maintenance and support as well as workstation and server setup and configuration. Our range of on-site infrastructure services includes:

- Data, voice, and electrical cabling
- Network health audits
- Hardware, software, and peripheral procurement
- Workstation setup and configuration
- Server configuration and optimisation
- Software licensing audits
- High-speed Internet access solutions

Internetworking & Desktop Services

Once we have established that your hardware and networking infrastructure is able to serve your purposes, we can then look at your specific requirements and make recommendations which may include:

- Logical workgroup and domain configuration
- Operating system and software application requirements
- Email and anti-virus solutions
- Custom web application development
- Custom built web-based Process, Client or Content Management Systems; and
- Web site design and hosting

Support & Maintenance Services

We provide a variety of support and maintenance options covering all your desktop, network and Internet connectivity needs as well as web site and content maintenance. Support requests can be logged on an ad-hoc basis or alternatively you can enter into a service-level agreement to ensure priority attention and to manage your IT budget.

For your peace-of-mind, service-level agreements can be custom designed to include preventative maintenance for an agreed number of hours or callouts per month. For our larger clients we can extend the service-level agreement to include a full-time on-site support engineer if required.

